

# Contact Us

---

## Do you have a complaint about an Ontario public sector body?

[Fill out an online complaint form](#)

Please take a moment to learn more about [respectful communication with our Office](#).

Please note that we do not accept complaints through Facebook, X, or any other third-party platforms.

---

## Contacts

**Office hours:** Monday to Friday, from 9 a.m. – 4:30 p.m.

## Office of the Ombudsman of Ontario

### Mailing address:

483 Bay Street  
10th floor, South Tower  
Toronto, ON M5G 2C9

- Toll-free (Ontario only): [1-800-263-1830](tel:1-800-263-1830)
- Outside Ontario: [416-586-3300](tel:416-586-3300)
- TTY (teletypewriter): [1-866-411-4211](tel:1-866-411-4211)
- Fax: [416-586-3485](tel:416-586-3485)
- Toll-free Fax: [1-866-863-2560](tel:1-866-863-2560)
- Email: [info@ombudsman.on.ca](mailto:info@ombudsman.on.ca)

## Children and Youth Unit

- Toll-free (inside Ontario only): [1-800-263-2841](tel:1-800-263-2841)

- Telephone: 416-325-5669
- TTY (teletypewriter): 416-325-2648
- Fax: 416-325-5681
- Email: cy-ej@ombudsman.on.ca

## **French Language Services Unit**

- Toll-free (inside Ontario only): 1-866-246-5262
- Telephone: 416-847-1515
- TTY (teletypewriter): 1-866-411-4211
- Fax: 416-586-3485
- Email: sf-fls@ombudsman.on.ca