

## OSC Whistleblower Program

### Supplemental Whistleblower Submission Form

\* Indicates mandatory field.

You may complete and submit this form if you wish to provide new/additional information to supplement a submission you previously made to the OSC's Office of the Whistleblower. Please refer to the original submission ID that you received at time of your initial submission of the Whistleblower Submission Form.

\* Original Submission ID (example: WBF1234567890-123)

WBF2805134594-851

\* What additional information do you wish to provide? Please describe. (max. 2000 characters)

Crypto.com knowingly working a loophole with MEXC to evade discovery and discipline from Ombudsman or OSC.

MEXC is moving BNB coin using a non customer account address, sending it to Crypto.com, Crypto.com receives the funds as evidenced and moves the currency into their private accounts outside of customer control claiming the transfer "failed".

When the money vanishes, they ask customer to pay for a "recovery" for \$100 (extortion) to refund to source address of MEXC, which is a non customer account, and the money then moves and vanishes forever at MEXC. Crypto.com can claim they refunded it, MEXC doesn't have to oblige to OSC regulations, and the money is gone forever.

I downloaded a screen recorder because the Crypto.com app allows the customer support agent to arbitrarily lock clients from taking screen shots. Attached is a video for evidence. Please note, they have been extremely unhelpful, gaslighting, shutting down customer help constantly, working on weekends after hours?, rather than responding regular hours, gaslighting me with irrelevant information, and lying about the funds not being received. Stealing money, over \$5000, preventing access of funds, and fraudulently reporting where crypto has been moved.

IMPORTANT NOTE - Please note that Binance the exchange withdrew from Ontario Canada to evade scrutiny (red flag), but this has nothing to do with owning BNB (Binance) coin in Ontario through a registered exchange. This does not give Crypto.com authority to move my funds illegally as they have, and are now giving another excuse for withdrawing BNB coin as it is "illegal" which is fraud. Video evidence is provided in link here... or attached.

-> [https://drive.google.com/file/d/1beLYZT-NH2rVetbVBxVonnV-8U1rnyPJ/view?usp=drive\\_link](https://drive.google.com/file/d/1beLYZT-NH2rVetbVBxVonnV-8U1rnyPJ/view?usp=drive_link)

## Supplemental Whistleblower Submission Form

### Supporting documents

\* Indicates mandatory field.

\* 1) Do you currently have documents or materials in your possession or control, that you wish to provide to the OSC, to support the misconduct?

☒ Yes ☐ No

Electronic supporting documents or materials up to 50 MB per document (up to 20 files) may be attached to this online report. If your files exceed this limit, any files past this limit must be sent directly to the OSC's Office of the Whistleblower, either by mail or courier.

If you plan to send files to our office by mail or courier, please complete this report submission first and take note of the submission ID number that you will receive at time of online submission.

In your mailing to us, please send the information to the OSC's Office of the Whistleblower at the address noted below, and include the following:

1. your name(s);
2. submission ID;
3. electronic files saved on a physical storage medium, such as a USB thumb drive;
4. a description of the document(s) or material(s) provided;
5. a description of how the document(s) or material(s) were obtained; and
6. whether your identity is likely to be revealed in any of these items.

Mailing address:

Office of the Whistleblower - Confidential  
Ontario Securities Commission  
22nd Floor  
20 Queen Street West  
Toronto, ON M5H 3S8

For future reference, this mailing address is also listed on the website of the [Office of the Whistleblower](#)

\* Do you have files to upload?

☒ Yes ☐ No

Please do not reference or attach any documents that may reflect legal advice, that are communications with a lawyer for the purpose of obtaining legal advice or related working papers or that may otherwise be subject to solicitor-client privilege.

For each file you upload, please provide the following details:

#### Document #1

\* Document description (please be specific)

Video of support agents lying and gaslighting me again about fund recovery and where it must be refunded (to fraudulent account).

\* How was it obtained

Recorded on application

\* Is it likely to reveal your identity? If Yes, please explain

Yes, it is my Crypto.com account

\* Document file name

Screenrecorder-2025-08-09-17-03-01-25

**File Name:**Screenrecorder-2025-08-09-17-03-01-25.mp4  
**File Size:**32414 KB

#### Document #2

\* Document description (please be specific)

Screenshot of my MEXC BNB wallet address which does not match sending address.

\* How was it obtained

Screenshot from my MEXC account for BNB address

\* Is it likely to reveal your identity? If Yes, please explain

Yes, it is my BNB address for MEXC account

\* Document file name

Screenshot\_2025-08-09-14-31-35-219\_com.android.chrome

**File Name:**Screenshot\_2025-08-09-14-31-35-219\_com.android.chrome.jpg  
**File Size:**364 KB

### Document #3

\* Document description (please be specific)

Crypto.com Support agent claiming the only address the funds can be recovered to is the fraudulent sending address.

\* How was it obtained

Screenshot of Crypto.com service response purposely leaving no way for fund retrieval while evading Securities Law

\* Is it likely to reveal your identity? If Yes, please explain

Yes, it is a customer service message to my crypto.com account

\* Document file name

Screenshot\_2025-08-09-15-03-58-865\_com.xingin.xhs

**File Name:**Screenshot\_2025-08-09-15-03-58-865\_com.xingin.xhs.jpg  
**File Size:**346 KB

\* Do you have files stored on physical storage media and/or physical documents to mail or courier to the Office of the Whistleblower?

☐ Yes ☒ No

\* 2) Are there additional documents or materials available to support the misconduct which are not in your possession or control?

☐ Yes ☐ No ☒ I don't know

## Supplemental Whistleblower Submission Form

### Whistleblower certification

\* ☒ To the best of my knowledge and belief, all of the information submitted through this form is true and complete.

Warning: It is an offence under the Ontario Securities Act to knowingly provide false or misleading information to the OSC.

Please review the information above and click on "Submit" to complete your online submission.

Once you submit this online form, you may print the completed form and you will receive a reference number to confirm that you made a supplemental online submission.

## OSC Whistleblower Program

Thank you for submitting the *Whistleblower Supplemental Submission Form*.

Submission ID: **WBS3092283724-629**

Submission date and time: **8/9/2025, 7:03:50 PM**

Please keep the submission ID, noted above, in your records.

To save a copy of your submission in PDF click [here](#) to download.

If you wish to provide additional information to supplement this submission, please complete the [Supplemental Submission Form](#).