Government of Canada Gouvernement du Canada

Providing voluntary information

From: Financial Transactions and Reports Analysis Centre of Canada (FINTRAC)

This page explains how to voluntarily provide information to FINTRAC about suspicions of money laundering, terrorist activity financing, or sanctions evasion. Anyone can voluntarily submit information. Please be aware that by law, FINTRAC cannot follow up with you or comment on any information provided.

On this page

Information FINTRAC is able to receive on suspicions

The Proceeds of Crime (Money Laundering) and Terrorist Financing Act (the Act) and associated Regulations allow FINTRAC to receive information about suspicions of:

- money laundering
- terrorist activity financing

- sanctions evasion
- non-compliance by businesses subject to the Act

How to provide information voluntarily

Anyone can submit information voluntarily to FINTRAC. Information can be provided anonymously or you can provide your name or other personal identifying information if you wish to do so.

Please be aware that by law, FINTRAC cannot follow up with you or comment on any information provided.

FINTRAC will make the determination as to whether the voluntary information you provide can be used for the following purposes:

- compliance activities and enforcement actions in cases of non-compliance with the Act
- will be assessed to determine if it is relevant to investigating or prosecuting a money laundering, terrorist activity financing, or sanctions evasion offence.

FINTRAC is not an investigative or law enforcement agency. As Canada’s financial intelligence unit, FINTRAC can only analyze information provided voluntarily that relates to its mandate. FINTRAC **does not** have the authority to deal with personal claims of fraud or to help recover funds.

If you believe that the information you provide is serious and requires an immediate law enforcement response, then you may also wish to provide this information directly to law enforcement.

How FINTRAC protects your personal information

Names and other personal identifiers of voluntary information providers are protected under privacy legislation. However, FINTRAC may, in rare circumstances, have to disclose this information under a production order or certain other compulsory processes.

Information to include

It is important to give as much relevant information as possible concerning your suspicions, including key facts and identifying information on the person(s) or organization(s) that may be involved in:

- suspicious activities relating to money laundering, terrorist activity financing, or sanctions evasion.
- non-compliance with Parts 1 or 1.1 of the Act

To learn more about information FINTRAC provides in its disclosures to law enforcement or national security agencies, please consult:

- Sharing Intelligence, Making the Links
- Criminal non-compliance offences

Ways to provide information voluntarily

Only send copies of original documents. Documents cannot be retrieved or returned. Make sure any documents are clear and legible.

By secure fax:
1-866-538-0880 (No long-distance charges)

By mail:
FINTRAC
24th floor, 234 Laurier Avenue West

Ottawa, Ontario K1P 1H7
CANADA

Related links

- What information is reported to FINTRAC

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