

OSC Whistleblower Program

Supplemental Whistleblower Submission Form

* Indicates mandatory field.

You may complete and submit this form if you wish to provide new/additional information to supplement a submission you previously made to the OSC's Office of the Whistleblower. Please refer to the original submission ID that you received at time of your initial submission of the Whistleblower Submission Form.

* Original Submission ID (example: WBF1234567890-123)

WBF2805134594-851

* What additional information do you wish to provide? Please describe. (max. 2000 characters)

I am submitting this supplemental information to highlight serious concerns regarding the conduct and handling of my complaint by the Ombudsman for Banking Services and Investments (OBSI), for review to the OSC as one of the arbitrators of Crypto.com's behavior in the matter of Whistleblower report number WBF2805134594-851

Despite providing extensive documentation and following OBSI’s stated procedures, I encountered repeated delays, deflections, and several support agents repeating the same false information, and then sending me back to the original support agent who an official complaint was made of.

OBSI is currently, and repeatedly directing me to contact a specific individual at Crypto.com (James Grabow), whose role and authority is not a Crypto.com support agent. Searches reveal that James Grabow is the president of Crypto.com, and my reaching out directly at this juncture, since I have provided undeniable evidence of foul play, may be seen as interference with an investigation, or potentially coercion, collusion, extortion, or bribery, on my behalf.

My formal escalation dated September 12 was met with a generic response on September 15 that failed to acknowledge the escalation or address the substance of my concerns. As the OSC is aware, all proper channels for support were attempted many times, and met with resistance, thus forcing me to make the OSC, and OBSI aware of these issues.

I believe OBSI’s handling of this matter may not align with its mandate to provide impartial, timely, and transparent dispute resolution through an unbiased review process. I respectfully request that the OSC review OBSI’s conduct in this case, including its communication practices, procedural integrity, and responsiveness to investor concerns. I will also be forwarding this information to other investigative agencies, review panels, and complaint channels.

The Ombudsman was provided with the same evidence as the OSC, but continues to delay.

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Supporting documents

* Indicates mandatory field.

* 1) Do you currently have documents or materials in your possession or control, that you wish to provide to the OSC, to support the misconduct?

☒ Yes ☐ No

Electronic supporting documents or materials up to 50 MB per document (up to 20 files) may be attached to this online report. If your files exceed this limit, any files past this limit must be sent directly to the OSC's Office of the Whistleblower, either by mail or courier.

If you plan to send files to our office by mail or courier, please complete this report submission first and take note of the submission ID number that you will receive at time of online submission.

In your mailing to us, please send the information to the OSC's Office of the Whistleblower at the address noted below, and include the following:

1. your name(s);
2. submission ID;
3. electronic files saved on a physical storage medium, such as a USB thumb drive;
4. a description of the document(s) or material(s) provided;
5. a description of how the document(s) or material(s) were obtained; and
6. whether your identity is likely to be revealed in any of these items.

Mailing address:

Office of the Whistleblower - Confidential
Ontario Securities Commission
22nd Floor
20 Queen Street West
Toronto, ON M5H 3S8

For future reference, this mailing address is also listed on the website of the [Office of the Whistleblower](#)

* Do you have files to upload?

☒ Yes ☐ No

Please do not reference or attach any documents that may reflect legal advice, that are communications with a lawyer for the purpose of obtaining legal advice or related working papers or that may otherwise be subject to solicitor-client privilege.

For each file you upload, please provide the following details:

Document #1

* Document description (please be specific)

Full email archive of all our conversations. *I may have missed a bounced email on 26-08-25, I do not recall seeing the "bouce" until recently documenting evidence

* How was it obtained

My hotmail inbox through correspondence of the OBSI.

* Is it likely to reveal your identity? If Yes, please explain

Yes, it is my email inbox.

* Document file name

Email List.zip

File Name:Email List.zip
File Size:14185 KB

* Do you have files stored on physical storage media and/or physical documents to mail or courier to the Office of the Whistleblower?

☐ Yes ☒ No

* 2) Are there additional documents or materials available to support the misconduct which are not in your possession or control?

☐ Yes ☒ No ☐ I don't know

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Whistleblower certification

* ☒ To the best of my knowledge and belief, all of the information submitted through this form is true and complete.

Warning: It is an offence under the Ontario Securities Act to knowingly provide false or misleading information to the OSC.

Please review the information above and click on "Submit" to complete your online submission.

Once you submit this online form, you may print the completed form and you will receive a reference number to confirm that you made a supplemental online submission.

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Thank you for submitting the *Whistleblower Supplemental Submission Form*.

Submission ID: **WBS9893459866-323**

Submission date and time: **9/15/2025, 4:11:37 PM**

Please keep the submission ID, noted above, in your records.

To save a copy of your submission in PDF click [here](#) to download.

If you wish to provide additional information to supplement this submission, please complete the [Supplemental Submission Form](#).