



Outlook

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**RE: [External/Externe]:Re: Automatic reply // Réponse automatique**

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**From** Information <Information@fintrac-canafe.gc.ca>**Date** Tue 2025-07-15 12:24 PM**To** Mark Lepore <mlepore@hotmail.com>

Good day,

Thank you for contacting the Financial Transactions and Reports Analysis Centre of Canada (FINTRAC). FINTRAC's mandate is to facilitate the detection, prevention and deterrence of money laundering, terrorist activity financing, sanctions evasion and threats to the security of Canada, while ensuring the protection of personal information under its control.

FINTRAC is responsible for ensuring the compliance of thousands of businesses with requirements under the [Proceeds of Crime \(Money Laundering\) and Terrorist Financing Act](#) (the Act) and associated Regulations. This includes financial institutions, casinos, the real estate sector, life insurance companies and others. These businesses have obligations to establish a compliance program, identify clients, keep records and report certain types of financial transactions to FINTRAC.

Financial institutions must verify the identity of clients for certain activities and transactions according to the Act. For more information relating to client identification, please see our webpage: [When to verify the identity of persons and entities—Financial entities](#).

Please note that businesses may have their own policies and standards on how to obtain certain information and meet their obligations. While FINTRAC assesses compliance with the prescribed obligations under the Act, it is not within its authority to regulate the overall practices of businesses providing services to its customers.

Under [subsection 55\(1\) of the Act](#), FINTRAC cannot speak to information that it may have received or financial intelligence that it may have disclosed to law enforcement, national security agencies and foreign financial intelligence units.

We hope this information has been helpful.

Regards,

**Communications**

Financial Transactions and Reports Analysis Centre of Canada |

Centre d'analyse des opérations et déclarations financières du Canada

[fintrac-canafe.canada.ca](https://fintrac-canafe.canada.ca)

234 Laurier Avenue West, Ottawa, ON K1P 1H7 | 234, avenue Laurier Ouest, Ottawa ON K1P 1H7

Telephone | Téléphone 1-866-346-8722

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**From:** Mark Lepore <mlepore@hotmail.com>**Sent:** July 14, 2025 11:55 AM

**To:** Information <Information@fintrac-canafe.gc.ca>

**Subject:** [External/Externe]:Re: Automatic reply // Réponse automatique

You don't often get email from [mlepore@hotmail.com](mailto:mlepore@hotmail.com). [Learn why this is important](#)

I would like to make a request to see if FINTRAC has received any Know Your Customer Documentation on myself... Mr. Mark Carmen Lepore involving private securities purchases.

Please contact me if you require any information, or if you have any information on who I would ask.

Best regards,  
Mark Lepore

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**From:** Information <[Information@fintrac-canafe.gc.ca](mailto:Information@fintrac-canafe.gc.ca)>

**Sent:** July 8, 2025 2:30 PM

**To:** Mark Lepore <[mlepore@hotmail.com](mailto:mlepore@hotmail.com)>

**Subject:** Automatic reply // Réponse automatique

Thank you for contacting the Financial Transactions and Reports Analysis Centre of Canada (FINTRAC). FINTRAC's mandate is to facilitate the detection, prevention and deterrence of money laundering and the financing of terrorist activities, while ensuring the protection of personal information under its control.

A representative will respond to your questions as soon as possible. Please note that response times may vary depending on the nature of the enquiry and the volume of enquiries received. Please be aware that FINTRAC is only able to respond to enquiries that are within its mandate. Also, FINTRAC cannot help consumers access or recover funds.

For security reasons **we are unable to open any attachments you may have provided**. We ask that you please be as specific and as detailed as possible in the **body of your email** to adequately convey your questions or concerns.

In the meantime, we invite you to explore our most commonly requested web pages:

- [Fraud alert](#)
- [Conducting transactions with a money services business](#)
- [Types of financial transactions reported to FINTRAC](#)
- [Provide voluntary information about suspicions of money laundering or of terrorist activity financing](#)

Thank you for your interest.

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Merci d'avoir communiqué avec le Centre d'analyse des opérations et déclarations financières du Canada (CANAFE). Le mandat de CANAFE est de faciliter la détection, la prévention et la dissuasion du blanchiment d'argent et du financement des activités terroristes, tout en assurant la protection des renseignements personnels qu'il détient.

Un représentant répondra à vos questions aussi tôt que possible. Veuillez noter que le temps de réponse peut varier selon la nature des questions et la quantité de demandes reçues. Veuillez noter que CANAFE ne peut répondre qu'aux demandes de renseignements qui relèvent de son mandat. En outre, CANAFE ne peut pas aider les consommateurs à accéder à des fonds ou à les recouvrer.

Pour des raisons de sécurité, **nous ne sommes pas en mesure d'ouvrir les pièces jointes que vous avez pu nous fournir**. Nous vous demandons d'être aussi précis et détaillé que possible **dans le corps de votre courriel** afin d'exprimer correctement vos questions ou préoccupations.

Entre-temps, nous vous invitons à consulter nos pages Web les plus fréquemment demandées :

- [Alerte à la fraude](#)
- [Effectuer des opérations avec une entreprise de services monétaires](#)
- [Opérations financières déclarées à CANAFE](#)

- [Transmettre volontairement des renseignements à CANAFE au sujet de soupçons de blanchiment d'argent ou de financement d'activités terroristes](#)

Nous vous remercions de votre intérêt.

### Communications

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