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Fraud alert

Many scams and fraudulent activities attempt to imitate government services in order to gain access to your personal and financial information. FINTRAC and FINTRAC personnel have occasionally been misrepresented in scams and fraud attempts.

Be aware!

Please be advised that FINTRAC will **not** contact members of the **general public** in any way to obtain financial or other personal information. FINTRAC only contacts [businesses it regulates](#) (reporting entities).

Members of the general public should be aware that any contact made by a person claiming to be a representative of FINTRAC, whether that contact is in writing, by email, on social media or by phone, should be considered suspicious, and is very likely an attempt at defrauding you of funds or obtaining your personal information.

FINTRAC cannot and **does not** freeze, hold, or block the movement of your funds. Furthermore, FINTRAC will never ask for a fee to be paid to release funds of any kind.

Protect yourself

Even if communication appears to originate from FINTRAC or uses what appears to be official letterhead, any communication asking the **general public** to send money to FINTRAC or to contact FINTRAC regarding a payment **should**